



eggeassociats



health in your own language

This medical centre is committed to offering quality medical care to everyone. We are aware that some foreigners may need the assistance of an intercultural mediator; someone who speaks their language and is able to offer information and support.

This clinic has an intercultural mediator who speaks your language. You can request their services yourself either before seeing a doctor or during your consultation. If you are in the hospital, you can ask for this service in the emergency room or after you have been admitted.

An intercultural mediator, who speaks your language and comes from the same geographical area as you, can:

- Help you during your consultation by translating what you say for the doctor or nurse and explaining their advice and any instructions the doctor gives you.
- Advise you when you have questions or when you don't know how to get access to other medical or social resources you might need.
- Guide you about where to go and how to make the best use of the medical services available in this and other centres.
- Support you when misunderstandings arise or when you are confused or undecided about what you should do to improve your health.

At this medical centre you can find an intercultural mediator who speaks your language. Ask at the information desk or ask your doctor or nurse. Please consult the schedule.



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